

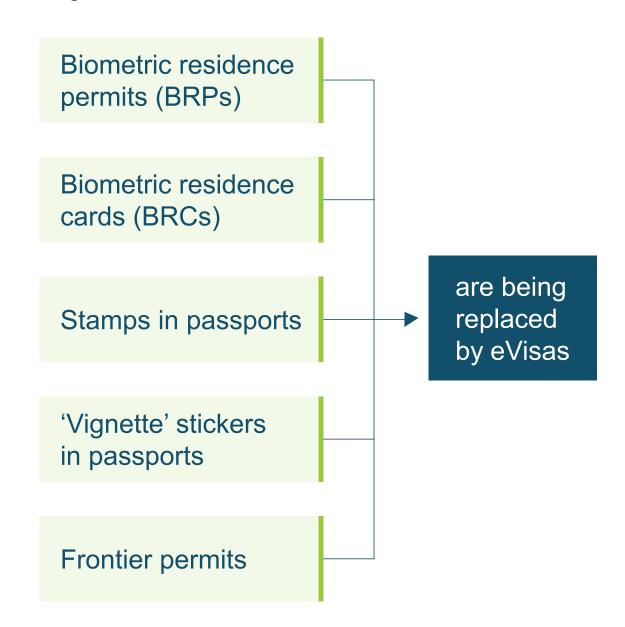
# eVisa Guide



# Getting an online immigration status (eVisa): Why is it important?

The UK border and immigration system is becoming **digital**.

This means that most physical immigration documents:



- An eVisa is an **online record** of your immigration status.
- Most biometric residence permits (BRPs) have an expiry date of 31 December 2024 as eVisas are replacing BRPs. This doesn't mean the leave to remain ends on this date. If you're not sure when your leave to remain ends, you can check the decision letter you got from the Home Office.
- You need to create a UK Visas and Immigration (UKVI) account to access your eVisa, so that you are able to:
  - View and prove your online status
  - Check what rights you have in the UK
  - Update your personal details like your contact information
- You should create an account for each person who has leave to remain in the UK this includes your children and dependents.
- The application process for an eVisa is free of charge.
- Advice for travellers an eVisa passenger helpline will be available from 9am GMT on 31 December 2024 on 0800 876 6921. Calls are free of charge.

#### **General information**





#### What you will need?

To get started you will need:

- A smartphone (an iPhone 7 or newer model or an Android phone that can make contactless payments. If you don't have one, you can ask someone with one to help you)
- Your identity document: this can be your BRP or your passport
- Your BRP or Application number (This might be called a UAN, or start with the letters GWF)
- Your date of birth
- Your email address
- A mobile phone number
- Access to the 'UK Immigration: ID Check' app, which you can find in the Google Play Store or App Store



### If you do not have a BRP card or passport:

If you were granted leave to remain after the 31 October 2024, you will not receive a BRP card. The Home Office will contact you about how to access your eVisa.

If you were granted leave to remain before the 31 October but your BRP card has been lost or stolen, and you don't have a passport, you can still set up your account, but you may need to attend a video interview with the Home Office to verify your identity.

If you have Indefinite Leave to Remain but have never had a BRP, you can make a free of charge No Time Limit (NTL) application to gain access to a UKVI account and eVisa.



#### **Timelines**

The Home Office will email you when your eVisa is ready to view in your UKVI account. Typically this takes 2–3 days, but it can take up to 8 weeks.



#### Proving your rights with share codes

A share code is a code generated online which can be given to employers or landlords to prove your rights. To prove your right to work, you can apply for a share code at: https://www.gov.uk/prove-right-to-work. To prove your right to rent you can apply for a share code at: https://www.gov.uk/prove-right-to-rent/get-a-share-code-online.



#### Using expired BRP cards after 31 December 2024

The Home Office have announced that for an interim period, people with valid leave to remain will still be able to use their expired BRP cards after 31 December 2024 for some purposes. This includes for travel into and out of the UK until 1 June 2025. However, our advice is to set up a UKVI account and eVisa as soon as possible.

# Step by step guide to getting an online immigration status (eVisa)

### Step 1: Create a UK Visas and Immigration (UKVI) account

To create your UKVI account, you will need your

- BRP number; or
- application number

If you received a letter or email telling you to create an account, follow the instructions, or go to https://www.gov.uk/get-access-evisa.

Fill in your details and click "Create account".

You will get confirmation via an email that your UKVI account has been created and you can sign in.





## Step 2 – Confirm your identity by using the UK Immigration ID Check app

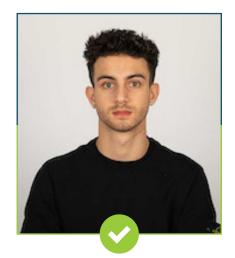
Download the 'UK Immigration: ID Check' app on your phone to confirm your identity and add your eVisa to your account.

The app will ask you:

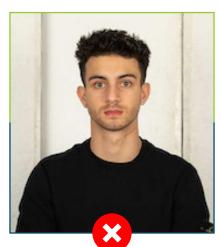
- to take a picture of your BRP or passport,
- to check your document's information and
- to take a picture of your face

Taking the photos can be tricky. You can use the guide to taking passport photos below. This page also has tips for scanning your documents:

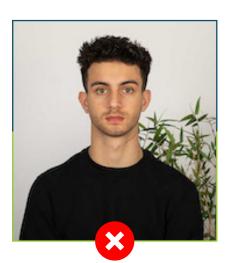
https://www.gov.uk/guidance/using-the-uk-immigration-id-check-app



Plain light-coloured background



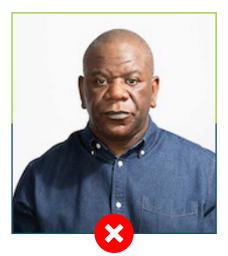
Textured background



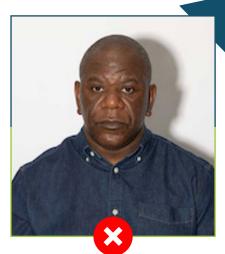
Object in background



Even lighting and no shadow



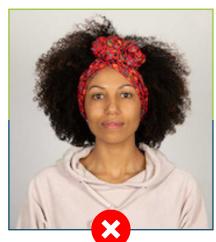
Shadow on face



Shadow behind head



Religious headwear



Fashion hair accessories



Fashion headwear



Eyes fully visible



Glasses covering eyes



Hair covering eyes

#### Step 3: Link your account to your eVisa

After completing all of the tasks, confirm you have read the declaration and click "Submit".

You will receive an email when your eVisa is ready to view. This can take a few days.

Your eVisa will be linked to the identity document you used to create your account. If you are planning to travel outside the UK, you must check your current travel document is linked to your eVisa before you travel.

#### Getting help with your eVisa

- There are organisations who can help you set up your eVisa. Please find a list of organisations in England here: https://www.gov.uk/government/publications/evisa-community-support-for-vulnerable-people/list-of-organisations#england
- You can contact UKVI by phone (0300 790 6268) or through https://ukimmigration-support-webchat. homeoffice.gov.uk/evisa
- GMIAU is running legal support sessions from January 2025 to help people set up their eVisas – contact nicola@gmiau.org for more information
- Our regularly updated legal information about the eVisa process can be found here: https://gmiau.org/evisas/